

# Home Delivery Service from the Kenosha Public Library

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## **Who can get Home Delivery Service?**

Any resident of Kenosha County who lives east of I-94 and is confined to their home, temporarily or permanently, due to illness, injury, or disability, and also does not have someone who can come to the Library for them, is eligible for the program.

## **How do I get started?**

Contact the Outreach Services Department at 262-564-6131 or [jmiatech@mykpl.info](mailto:jmiatech@mykpl.info), or pick up an application at any Library location. Home Delivery patrons must have a Kenosha Public Library card. To get a card if you don't have one, you'll need to provide proof of identity and address (and for minors, parental signature.)

## **How does the service work?**

After the application is approved, you will be assigned a staff member who will contact you to discuss what kinds of things you'd like to receive. The staff member will choose items for you and check the items out on your card (you keep your card; we just have the card number on file.) Our delivery driver will bring the items to your home after calling first, and pick up items from previous deliveries and return them to the Library.

## **How often can I get a delivery?**

Most Library items go out for 3 weeks, so we'll deliver to you approximately every 3 weeks. Deliveries take place on Wednesdays between 9:00am and Noon.

### **Is there a cost?**

Home Delivery Service, like all other Library services, does not have a fee. Overdue fines are not charged on Home Delivery materials, but the library's standard fees apply for damaged or lost items.

### **What can I have delivered?**

Books, large print books, audiobooks, DVDs, magazines, Kenosha Connects Kits, eReaders, Rokus – just about anything that can be checked out can be delivered! Each delivery will be limited to approximately 25 – 30 items, depending on size. Only materials available through the SHARE Library Catalog are eligible for home delivery, but inter-library loans and requests for purchase will be considered for items that the library does not own.

**At times when our service has reached capacity, applicants may be placed on a waiting list to join the program.**

**Patrons getting home deliveries must provide a safe and appropriate environment for the delivery driver. Home deliveries are made on a schedule, so please be available when your delivery arrives so others don't have to wait!**

For more information, call the Kenosha Public Library Outreach Services Department at 262-564-6131.

[www.mykpl.info](http://www.mykpl.info)





## Home Delivery Service Application

Name \_\_\_\_\_

Address \_\_\_\_\_

Telephone \_\_\_\_\_

Email \_\_\_\_\_

How do you want us to contact you?

\_\_\_\_\_ Phone

\_\_\_\_\_ Email

Statement of need: Why do you need Home Delivery Service?

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Do you have a Library Card?

\_\_\_\_\_ No (We'll help you get one!)

\_\_\_\_\_ Yes Card Number: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Return to any Kenosha Public Library location, or mail to:

**Kenosha Public Library Outreach Services**

**812 56<sup>th</sup> Street**

**Kenosha, WI 53140**